



Baldwin County Commission

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SCAM ALERT: Fraudulent Emails Targeting Planning & Zoning Applicants

The Baldwin County Commission is warning the public about fraudulent emails targeting property owners and professionals involved in Planning & Zoning cases.

Several reports have been received of fraudulent emails related to active Planning Commission cases. These messages may contain legitimate case numbers, property information, or other publicly available details to make fraudulent payment requests appear credible.

The FBI's Internet Crime Complaint Center (IC3) issued a nationwide Public Service Announcement in March 2026 warning of this type of fraud targeting planning, zoning, and permitting applicants across the country.

The Baldwin County Commission only accepts payment for permits through its official CitizenServe Portal (www.BaldwinCountyAL.gov/CSP) or in person at Baldwin County office locations. The Baldwin County Commission does not request wire transfers at any time. Anyone receiving an email directing them to submit a permit payment through another method should not send payment or provide financial information.

Applicants are encouraged to independently contact Baldwin County Commission to verify any questionable payment request. Suspected fraud should also be reported to the FBI's Internet Crime Complaint Center at IC3.gov.

Residents and professionals are reminded that the inclusion of accurate case or property information does not mean an email is legitimate.

For more information, please fill out a media request submission form at:
<https://baldwincountyal.gov/departments/county-administration/media-request>.

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